

Patent Application

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**In re Application of:** Scott Malat

**Examiner:** Taylor, Barry W.

**Application No.:** 10/766,790

**TC/Art Unit:** 2617

**Filed:** January 27, 2004

**Confirmation No.:** 3985

**TITLE:** METHODS AND SYSTEMS FOR  
MANAGING CALL REPORTS FOR THE  
FINANCIAL SERVICES INDUSTRY

Mail Stop **AMENDMENT**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

Applicants submit this Amendment to put the application in condition for allowance.

In response to the Office Action dated September 18, 2007, please amend the above-identified application as follows:

Amendments to the **Claims** begin on page 2; and

**Remarks** begin on page 7.